



CourtCall Collaborates with Fresno Superior Court to Provide Remote Traffic Court Appearances

Challenge

Fresno County stretches 6,000 square miles in Central California. 351,000 of those residents (36% of the county population) reside outside the metro area where the traffic courthouse is located, and many live below the poverty line. Transportation to court is costly and time consuming. Law enforcement officers face strained resources driving long distances to and from court to testify.

Solution

Two remote locations in Coalinga and Mendota are equipped with cameras and monitors, then connected to the main Fresno court. Judicial assistants are provided to conduct roll call and handle documents for remote parties, as well as Spanish interpreters when needed.

Results

Free of charge to residents, remote traffic court provided by the Fresno Superior Court has improved access to justice in the community while avoiding the expense of operating brick and mortar courts. Courtroom efficiency increased, as traffic violators are dispersed between three locations instead of crowding into one.

Highlights

- **Residents avoid long courthouse commutes, typically over an hour each way.**
- **Law enforcement officers able to remain in their communities, avoiding long-distance trips to court for specific citations.**